



Hope Network Transportation Services is a proud community partner in Kent County and provides a higher level of independence and quality of life for individuals with disabilities and older adults. Our service highlights include:

- A fleet of clean, safe and accessible vehicles
- Courteous and professionally trained drivers
- Reliable, Door-to-Door personal assisted services
- A friendly and professional Customer Care Team that will assist you in making your reservations
- Quick and easy eligibility and registration process
- Low-cost Rideshare program

For more information and to begin reserving your trips, call today!

CUSTOMER CARE CENTER
616-243-0876



Hours of Operation:

Sunday—Saturday 6:00am to 6:00pm

No trips on holidays

Reservations must be made no earlier than 7 days in advance of the trip and no later than noon the day before the trip.

For reservations call:

Monday-Friday 8:00am to 5:00pm
616-243-0876

Title VI Notice-Hope Network is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit services on the basis of race, color or national origin, as protected by Title VI of the Civil Rights Act of 1964 and Federal Transit Administration (FTA) Circular 4701.1B. For additional information on Title VI or to file a complaint, contact Joan Konyndyk, 755 36th St SE, PO Box 890, Grand Rapids, MI 49518-0890, Phone: 616-243-0876 or email at jkonyndyk@hopenetwork.org

Administered by Hope Network Transportation services in partnership with Kent County using federal Community Development Block Grant funds. This activity meets the national HUD objective, benefiting Low to Moderate Income Persons and is an eligible public service (24 CFR 570.201 (e)).



Hope Network Transportation
755 36th St SE
PO BOX 890
Grand Rapids, MI 49518-0890
www.hopenetwork.org



TRANSPORTATION

KENT COMMUNITY TRANSIT



Hope Network Transportation, in collaboration with Kent County Community Action, provides Specialized Transportation Services for participating municipalities for residents with disabilities or individuals who are 60 years of age or older.

(2019-2020)

Kent Community Transit eligibility

- Resident of Kent County and
- Live in municipality in green areas
- Have a qualifying disability and/or
- 60 years old or older
- Completed registration requirements

Service Area

May travel to all areas of Kent County including red striped area

Service Hours

Sunday through Saturday
6am to 6pm

Fare

\$5.00 per one-way trip to destinations within Kent County

Limitations

- Excludes residents in the six cities & portions of Cascade Township served by The Rapid and Go!Bus
- Limit of 20 one-way rides per month
- No same day service
- No holiday trips
- Requests may be negotiated or denied depending on available vehicle capacity and available drivers

