Safety is our number one concern!

Additional Meaningful Information

- Other **outlying trips may be canceled** as determined by the drivers or Customer Care Office. Passengers will be notified in this case and **may** be given the option of meeting the driver in a safe place. Please provide us with your correct **phone number!!!**
- **Driveways must be plowed & salted.** Drivers are instructed to avoid entering a driveway that may cause them to get stuck.
- **Necessary sidewalks must be shoveled & salted.** Snowy, slippery sidewalks are dangerous to drivers and passengers.
- **Call and cancel** your ride if you are scheduled for a ride that you are not going to need!!!
- **Please dress for the weather….**winter coats, boots, gloves, hats, etc.
- **Stay home** if you are sick. Please do not spread your illness to others!
If the weather outside is frightful…….

If you see this message on the TV cancellations list:

```
“KENT COUNTY-HOPE NETWORK CENTERS CLOSED AND TRANSPORTATION CANCELLED TO ADULT DAY PROGRAMS & RIDELINK”
```

What does this mean to you?

Transportation will be cancelled and centers closed for:

**These Hope Network Centers:**
- South Campus Center
- Work Skill Solutions
- Side By Side Adult Day Program

Transportation will be cancelled for these programs. Closing the program is left up to the discretion of the agency.

Heart of the City West Care Resources
Ridellink
SarahCare

Transportation will be provided to:
- Ada Township Services
- Alpine Township Services
- Byron Township Services
- Cascade Township Services
- Gaines Township Services
- North Kent Transit Services
- Medical appointments
- Competitive Employment
- DECC Company
- Bulman Products
- Wheels to Work

**PLEASE CALL AND CANCEL IF YOU ARE NOT GOING, OR YOUR ROAD IS NOT PASSABLE!**

616-243-0876

*Only in extreme dangerous road conditions will Hope Network Transportation cancel completely!*

TV listing would state:

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“ALL HOPE NETWORK TRANSPORTATION SERVICES CANCELLED.”
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